

*For Immediate Release*

## **IIJ Launches "IIJ Safous SOARaaS," a Security Operational Service for Overseas Locations**

*--Achieving global security control and reducing security operation workload--*

TOKYO – October 26, 2022 - Internet Initiative Japan Inc. (TSE Prime: 3774), one of Japan's leading Internet access and comprehensive network solutions providers, announced the launch of IIJ Safous SOARaaS, a monthly cloud service that streamlines and automates security operations at overseas locations. This service provides integrated security monitoring and operational management of the customer's environment by a dedicated team of analysts through the linkage of the customer's cloud, endpoint, firewall, and related security infrastructure with the service platform (SOAR platform\*). In the event of a security incident, IIJ Group security analysts will analyze security alerts as necessary and notify customers of the analysis results, scope of impact, and other information in English and Japanese. The service will provide Japanese companies with many offices in Asia and companies operating globally with global control and reduce the operational burden of security. The SOARaaS Platform uses Cortex™ XSOAR, a SOAR platform from Palo Alto Networks, Inc. \*SOAR (Security Orchestration Automation and Response): Refers to technologies and solutions that streamline and automate operations related to security operations, including integrated control of various security products, incident response automation, case management, analysis and reporting.

### Background

Security incidents in corporate networks have dramatically increased in recent years. Many attacks target the supply chains of companies operating globally, and companies have also suffered critical damage that has affected business continuity, such as the shutdown of factories. Against this backdrop, many companies, both in Japan and outside of Japan, now require their suppliers to implement advanced security measures as a condition of doing business with them. In addition, cyber security laws with severe penalties are being enforced and strengthened in countries around the world, requiring even stricter implementation of security measures, regardless of the size of the company.

### Overview of the service and its features

- Streamlining and automating operational tasks for security  
The service is the first managed SOAR service in Japan to utilize Palo Alto Network's Cortex™ XSOAR, a tool for automating security operations. Palo Alto Network's next-generation firewalls, Prisma® Access (SASE platform), Cortex XDR (endpoint security), and IIJ's managed zero-trust network access service "Safous" support security log monitoring as default, with 24/7 automated monitoring of security incidents. The range of products compatible with monitoring will be added accordingly.  
In the event of a security incident, security analysts will analyze the alerts as needed, and depending on the severity of the incident analyst will quickly coordinate information with the customer via e-mail or telephone. By outsourcing the primary response to security incidents, the service can reduce the operational burden. Additionally, managed integrated operational services including installation and replacement of security products, operation of service infrastructure, fine-tuning, and version upgrades enable customers to facilitate global security control through their overseas branches.
- Multilingual support  
IIJ has established a Security Center in Indonesia, where the IIJ Group security analysts provide 24/7 customer support in English and Japanese. In cooperation with its local subsidiaries in Asia, IIJ plan to

provide support for Chinese, Indonesian, Vietnamese, Thai, and other languages by FY2023.

- Multi-tenant model allows customers to start off small

The industry-leading SOAR system that automates security operations, including Incident & Response by high-level security personnel, is offered in a multi-tenant format, allowing companies to "start off small" with services starting from less than JPY200,000 /month. For large-scale customers, IJ can also provide dedicated SOAR.

#### Reference prices

- Example case 1)  
Users: 300, 1 products (systems such as firewalls, endpoints supported for monitoring)  
From JPY170,000 /month
  - Example case 2)  
3,000 users, 2 products  
From JPY1,440,000 /month
- ※ Prices will vary depending on the number of users and products to be monitored.  
※ Prices shown do not include tax.

#### Main features

- Integrated security monitoring  
24/7 monitoring by security analysts, security incident notifications, etc.
  - Integrated operation  
Change settings, check for no abnormalities, isolate and respond to problems, etc. of monitored systems
  - Portal site  
Ticket management system, security alert statistics, and security knowledge (video content) viewing/provision
- Visit the following website for more details on the service.  
<https://www.safous.com/features/soaraas>

IJ will continue to actively strengthen its technological development and sales/support systems in cooperation with its overseas offices/group companies to support the growth of customers' global businesses.

#### About IJ

Founded in 1992, IJ is one of Japan's leading Internet-access and comprehensive network solutions providers. IJ and its group companies provide total network solutions that mainly cater to high-end corporate customers. IJ's services include high-quality Internet connectivity services, systems integration, cloud computing services, security services and mobile services. Moreover, IJ has built one of the largest Internet backbone networks in Japan that is connected to the United States, the United Kingdom and Asia. IJ was listed on the Prime Market of the Tokyo Stock Exchange in 2022. For more information about IJ, visit the official website: <https://www.ij.ad.jp/en/>.

*The statements within this release contain forward-looking statements about our future plans that involve risk and uncertainty. These statements may differ materially from actual future events or results.*

#### For inquiries, contact:

IJ Corporate Communications

Tel: +81-3-5205-6310 E-mail: [press@ij.ad.jp](mailto:press@ij.ad.jp) URL: <https://www.ij.ad.jp/en/>

- \* All company, product and service names used in this press release are the trademarks or registered trademarks of their respective owners.
- \* Prices, specifications, and contents of the services described in this press release are current as of the date of the announcement. They are subject to change without notice.