



IIJ GROUP PRESS RELEASE

IIJ America Launches Managed Service for Security Training **“IIJA Managed Cybersecurity Awareness Training Program”**

-- Providing a managed service for designing training programs, conducting simulated tests and analyzing the results; Service starting today in the US --

NEW YORK—May 17, 2022—IIJ America Inc. (IIJ America) – a wholly owned subsidiary of Internet Initiative Japan Inc. (IIJ, TSE Prime: 3774), one of Japan’s leading Internet access and comprehensive network solutions providers, announced the launch of IIJA Managed Cybersecurity Awareness Training Program, a training program to raise security awareness of employees. The service will be available starting today for companies based in the US.

In order for a company to make its security measures effective, it is essential that training programs are continuously implemented to raise the security awareness of each employee. The IIJA Managed Cybersecurity Awareness Training Program utilizes KnowBe4, the provider of the world’s largest security awareness training and simulated phishing platform (headquarters: Florida), and covers everything from designing of training programs and implementation/operation of simulated phishing tests to analysis of the results, which will be carried out by IIJ America’s expert engineers as a managed service. The training program will be offered as a monthly service based on one of the three levels of frequency of implementation.

Background

As the number of business email compromise cases stemming from phishing emails and spoofing emails and the scale of security damage from ransomware and other cyber-attacks increase, companies are now required to regularly take measures to raise security awareness of users along with raising the security levels of the IT system itself. Particularly, companies based in the US are required to provide security training to their employees under the security guidelines SP 800-53/171 set forth by the US’s National Institute of Standards and Technology (NIST) and thus must implement employee training in accordance with their business types and activities. Furthermore, according to the security requirements NYCRR Part 500, by which companies in the financial industry in New York State are to abide, also require implementation of security training.

* SP 800-53/171: Guidelines outlining security standards set forth by the US government agency. SP 800-171 stipulates matters concerning protection of Controlled Unclassified Information (CUI) by non-federal organizations and information systems.

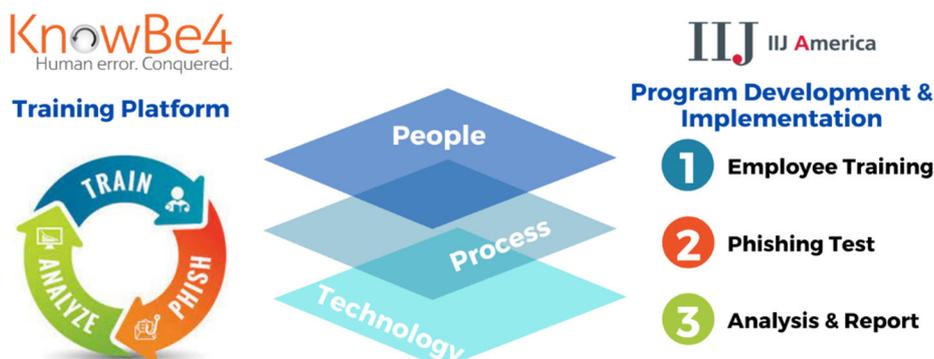
Service highlights

- The expert engineers of IIJ America design and provide an optimum training program by combining extensive training programs and phishing templates from KnowBe4. The designed program not only offers training using the latest training materials and case studies but also can be provided to employees around the world since KnowBe4 supports 34 languages. The minimum contract size is 3 accounts for this service, making it a great choice for companies of all sizes.
- Since the service provides training to raise security awareness as a regular program throughout the year and not as a one-time program, it prevents companies from forgetting or delaying the implementation. Implementation of simulated tests after the training program, analysis of the results of the training and even the feedback are provided as a managed service, minimizing the burden on the person in charge.

Price

Initial fee	1,050 USD ~
Monthly fees	Starting at 8 USD / E-mail address

Service image



Types of services

Customers can select the plan that suits their requirements from the three types of services: ESSENTIAL, ESSENTIAL PLUS, and STANDARD.

features	ESSENTIAL	ESSENTIAL PLUS	STANDARD
Onboarding Program	at the start	at the start	at the start
Phishing Test	quarterly	monthly	monthly
e-Learning	twice a year	twice a year	quarterly
Analysis Report	once a year	once a year	twice a year

- Visit the following website for more details on the service.
<https://us.ijj.com/en/services-solutions/catp>

■ About KnowBe4

KnowBe4, the provider of the world's largest security awareness training and simulated phishing platform, is used by more than 47,000 organizations around the globe. For details, visit <https://www.knowbe4.com/>.

IJJ America will continue to expand its services in order to support the business of its customers in North America, including Japanese companies.

■ About IJJ America

IJJ America, established in 1996, is a wholly subsidiary of IJJ. IJJ America utilizes and embraces the latest internet technologies to design, deliver and manage highly qualified and experienced IT solutions. The company also offers IJJ GIO US Service, its flagship cloud computing service to US enterprises. For more information about the company, visit the IJJ America website at <https://ijjamerica.com/>.

■ About IJJ

Founded in 1992, IJJ is one of Japan's leading Internet-access and comprehensive network solutions providers. IJJ and its group companies provide total network solutions that mainly cater to high-end corporate customers.

IIJ's services include high-quality Internet connectivity services, systems integration, cloud computing services, security services and mobile services. Moreover, IIJ has built one of the largest Internet backbone networks in Japan that is connected to the United States, the United Kingdom and Asia. IIJ was listed on the Tokyo Stock Exchange in 2006. For more information about IIJ, visit the official website: <https://www.iij.ad.jp/en/>.

The statements within this release contain forward-looking statements about our future plans that involve risk and uncertainty. These statements may differ materially from actual future events or results.

For inquiries, contact:

IIJ Corporate Communications

Tel: +81-3-5205-6310 E-mail: press@iij.ad.jp

<https://www.iij.ad.jp/en/>

* All company, product and service names used in this press release are trademarks or registered trademarks of their respective owners.

* IIJ would like to make the following revision regarding the initial fee.

Previous fee 500 USD

Current fee 1,050 USD～ (Revised on October 3, 2022)