

## *For Immediate Release*

### **IIJ Launches the “IIJ Secure Telework Solution” that Offers Protected and Comfortable Telecommuting Environments**

*—Providing packages of services tailored to customers' security levels and working environments—*

TOKYO—October 26, 2020—Internet Initiative Japan Inc. (IIJ, TSE1: 3774), one of Japan's leading Internet access and comprehensive network solutions providers, today announced the launch of the IIJ Secure Telework Solution, which offers packages of IIJ services tailored to create secure, comfortable telecommuting environments. IIJ offers a Basic Package with essential security functions and an Advanced Package with higher level security measures, depending on customers' working environments (conventional PCs or virtual desktops). These options include templates for the optimal system requirements and settings, which are based on the knowledge IIJ has gained from building many customers' systems. This approach reduces the time that it takes for customers to consider and decide on a system configuration, allowing them to build secure telecommuting environments in as little as two months from their initial subscription.

Since March of this year, the rapid spread of COVID-19 infections has forced many companies to build a telework environment in a short period of time. In many cases, companies created systems during the rush after the state of emergency declaration. As a result, they considered security measures as secondary requirements or faced complaints from users due to inadequate equipment. As the prolonged coronavirus crisis and working style reforms make telecommuting the new norm, the market demands permanent telecommuting environments. Critical issues for corporations include reviewing their existing environments and strengthening security and information leak-prevention measures.

To address these issues, IIJ offers enterprises its Secure Telework Solution to quickly build telecommuting environments that combine advanced security measures with ease of use. Centered around the IIJ Flex Mobility Service, IIJ's high-quality remote access service, this solution offers packages of services tailored to a communication environment that is as easy to use as equipment is in the office. It also maintains office-level security with a suite of security functions essential for telecommuting, including terminal management, anti-malware, and terminal and data protection.

The solution's features are as follows:

#### **Allows customers to install comfortable and secure telecommuting environments in as little as two months**

The solution realizes telecommuting environments that are as comfortable and secure as office systems, whether at home or on the road. Packages include all the required services from IIJ's service lineup and provide predefined configurations, allowing customers to start using their systems in as little as two months.

#### **Packages include options suited to work environments and security levels, enabling easy implementation**

Customers choose from packages for conventional PCs (FAT clients) or virtual desktops (VDI), and IIJ will

provide the optimum service with optimum settings based on its expertise. The solution has a monthly subscription fee based on the number of telecommuting users, making it easy to get started and scale up the subscription as more resources become necessary.

Secure telecommuting environments with the latest security features are always available

IIJ continually and adequately expands its services' security capabilities in keeping with the ever-changing business environment and IT environment. Because the firm provides these services in a cloud environment, its customers can achieve secure, asset-free telecommuting environments with the peace of mind of knowing that they will always be available.

Package summaries

Customers can choose from 4 packages based on their working environments and security level requirements: the FAT Advanced Package and the FAT Basic Package, which are for conventional PCs (FAT clients), and the VDI Advanced Package and the VDI Basic Package, which are for virtual desktops (VDI).

Job supplies	Conventional PCs (FAT clients)	Virtual desktops (VDI)
Security level		
Advanced, powerful security functions	<b>FAT Advanced Package</b>	<b>VDI Advanced Package</b>
Basic security functions	<b>FAT Basic Package</b>	<b>VDI Basic Package</b>

Detailed conventional computer (FAT clients) options

- List of packaged services

Classification	Packaged services	Main features	FAT	
			Advanced	Basic
Remote access	IIJ Flex Mobility Service	Secure, easy-to-use remote access	○	○
Asset management	IIJ Secure Endpoint Service for IT Asset Management	Endpoint asset management/Internal fraud prevention using operational logs	○	○
Anti-malware	IIJ Secure Endpoint Service for Antivirus Protection: Cylance BlackBerry Protect	Next-gen antivirus protection that detects unknown malware	○	-
	IIJ Secure Endpoint Service for Antivirus Protection: Cylance CylanceOPTICS Options	Endpoint detection and response (EDR) to enable threat detection, analysis, and response	○	-
Device/data protection	IIJ Cloud Subscription License for Microsoft Intune	Data leak and device loss prevention	○	-

## Detailed virtual desktop (VDI) options

### - List of packaged services

Classification	Packaged services	Main features	VDI	
			Advanced	Basic
Virtual desktop	IIJ Virtual Desktop Service/Citrix Cloud for Windows Virtual Desktop	Cloud-based virtual desktop	○	○
Remote access	IIJ Flex Mobility Service	Secure, easy-to-use remote access	○	○
Asset management	IIJ Secure Endpoint Service for IT Asset Management	Endpoint asset management/Internal fraud prevention using operational logs	○	○
Anti-malware	IIJ Secure Endpoint Service for Antivirus Protection: Cylance BlackBerry Protect	Next-gen antivirus protection that detects unknown malware	○	-
	IIJ Secure Endpoint Service for Antivirus Protection: Cylance CylanceOPTICS Options	Endpoint detection and response (EDR) to enable threat detection, analysis, and response	○	-
Device/data protection	IIJ Cloud Subscription License for Microsoft Intune	Data leak prevention	○	-

IIJ will continue to support the business efforts of its clients by providing high-value-added services.

### About IIJ

Founded in 1992, IIJ is one of Japan's leading Internet-access and comprehensive network solutions providers. IIJ and its group companies provide total network solutions that mainly cater to high-end corporate customers. IIJ's services include high-quality Internet connectivity services, systems integration, cloud computing services, security services and mobile services. Moreover, IIJ has built one of the largest Internet backbone networks in Japan that is connected to the United States, the United Kingdom and Asia. IIJ was listed on the First Section of the Tokyo Stock Exchange in 2006. For more information about IIJ, visit the IIJ Web site at <https://www.iij.ad.jp/en/>.

*The statements within this release contain forward-looking statements about our future plans that involve risk and uncertainty. These statements may differ materially from actual future events or results.*

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