IIJ
Internet Initiative Japan

Internet Initiative Japan Inc.

Company Profile

Networks open up vast possibilities

The Internet is one of those technological innovations that occur perhaps once in a century. It has changed every system and mechanism in society, spanning government, industry, and business, and continues to affect people's lives. Even today it is still difficult to fully grasp the Internet's full potential, and ongoing technological advances continue to open up new avenues never before imagined.

Ever since its establishment in 1992 as the first Japanese Internet Service Provider, IIJ has been taking pioneering steps in the field of Internet technology. By leveraging the technological expertise gained through providing Internet connectivity services, the company has expanded its business portfolio as a total solutions provider, offering outsourcing services that include cloud computing, Wide-Area Network (WAN) services, systems integration services, and more. By so doing, we have grown as a corporate group that responds to customers' requests for a wide range of network applications with one-stop services.

By combining information technology infrastructure and telecommunications technology infrastructure, the Internet has brought about a technology revolution that has transformed all of the world's systems and frameworks. Putting all information online has resulted in an almost unlimited expansion of the potential for utilizing information.

As network transmission speeds have grown faster and the functionality of data processing has improved, it has become possible to develop new technologies such as cloud computing, IoT, and AI. Those technologies have already been put to practical use in business fields, which will change the global systems and structures.

At the forefront of this major trend, the IIJ Group is developing its businesses with the strong belief that continuous innovation can lead to the creation of all-new industries.

Based on our corporate philosophy of ensuring high quality and reliability, which we have pursued since the Company's establishment, we will also continue to provide innovative services that bring new value to our customers along with further contributing to a network society development and creating new value through data utilization.

Koichi Suzuki
Member of the Board,
Representative Director
Chairman and Co-CEO

Yasuhiko Taniwaki
Member of the Board,
Representative Director
President and Co-CEO
& COO

Making the Internet true social infrastructure for all

Corporate philosophy

- To develop network infrastructure through technological innovation

- To provide solutions (IT services) that supports a networked society

- To provide meaningful opportunities for growth to our employees (a place where human resources with diversified talents and values can play an active role)
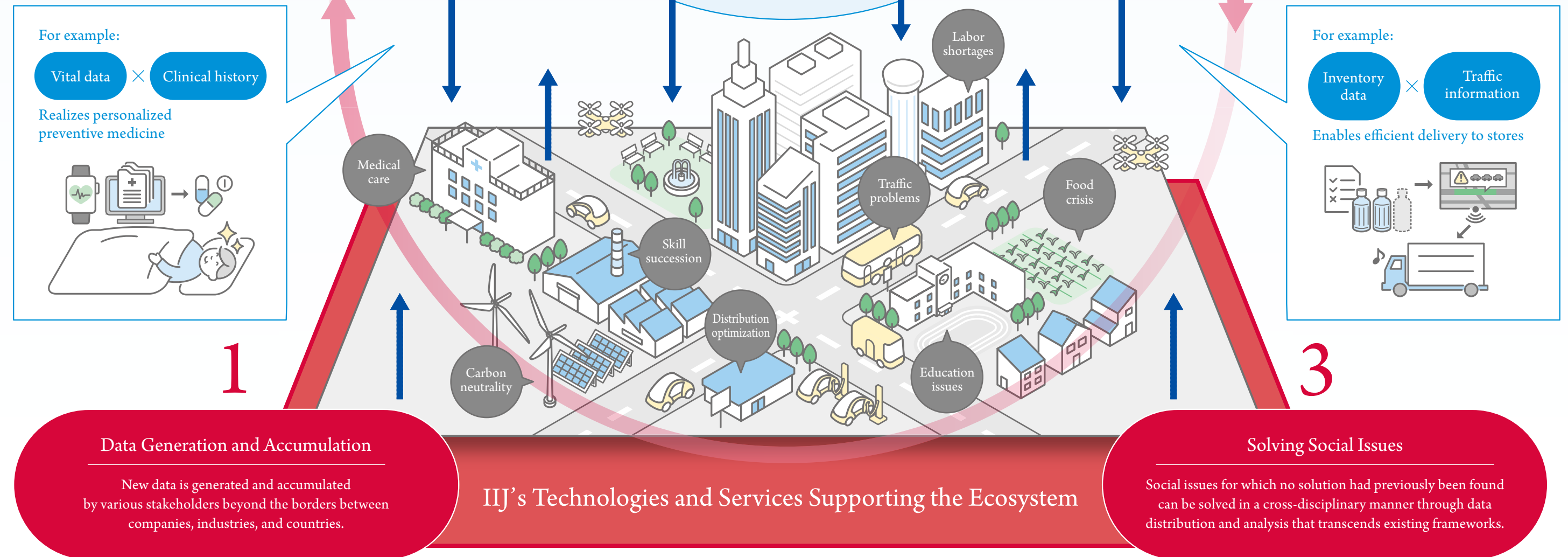
IIJ aims to realize a Data-Driven Society

Data-Driven Society is a society where the data generated and accumulated by numerous stakeholders through social activities safely circulates while the rights of the people who generate the data are protected.

Data-Driven Society where many social issues that have been hard to solve can be solved in a cross-disciplinary and sustained manner based on the insights obtained from such data.

IIJ aims to be a leader in this data-driven society and help solve more wide-ranging and complex social issues in the 2030s.
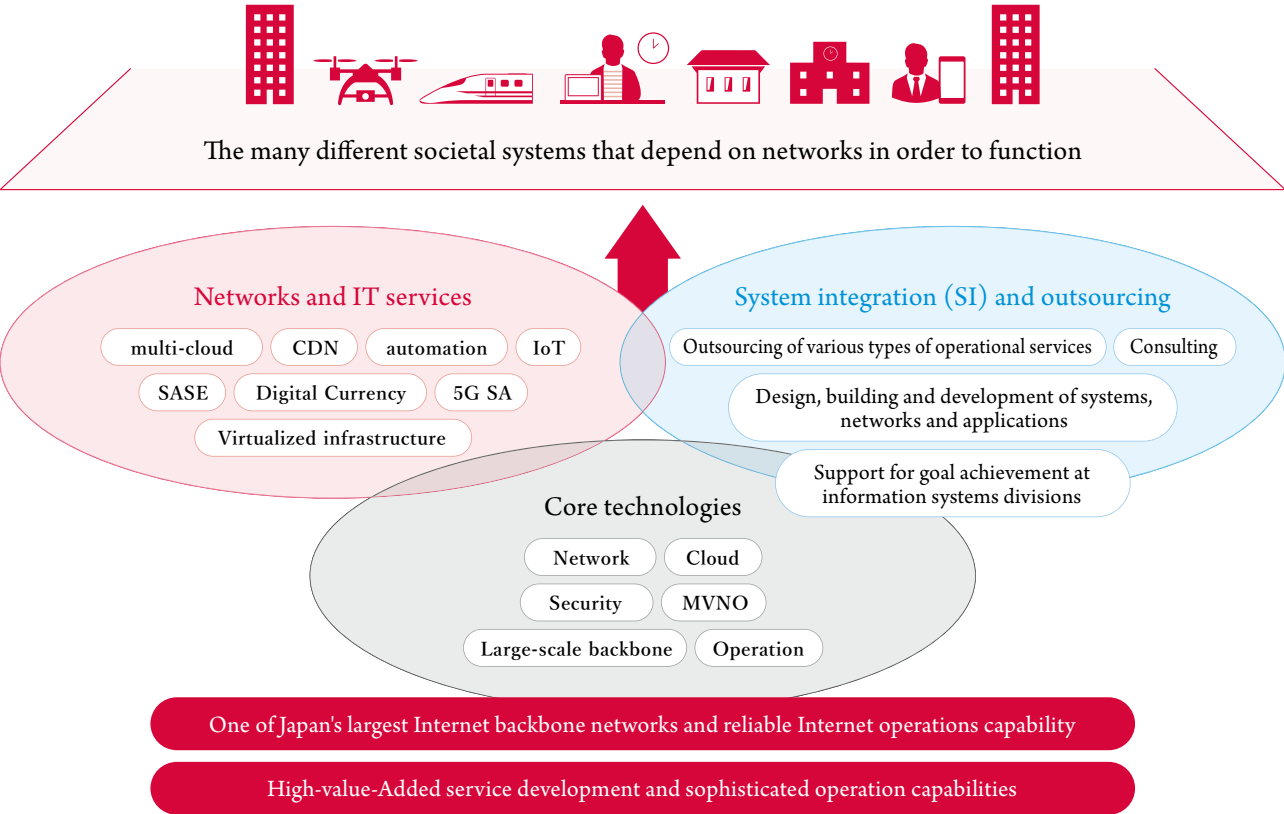
2 New Insights through Data Merging and Exchange

A vast amount of generated and accumulated data is merged and exchanged across existing domains and stakeholder boundaries to generate new knowledge.

Electronics
Machinery
Banking
Retailing
IT
Precision equipment
Medicine
Wholesale
Securities
Insurance
Agriculture
Construction

For example:

Vital data × Clinical history

Realizes personalized preventive medicine

For example:

Inventory data × Traffic information

Enables efficient delivery to stores

Labor shortages
Medical care
Traffic problems
Food crisis
Skill succession
Distribution optimization
Education issues
Carbon neutrality

1 Data Generation and Accumulation

New data is generated and accumulated by various stakeholders beyond the borders between companies, industries, and countries.

IIJ's Technologies and Services Supporting the Ecosystem

3 Solving Social Issues

Social issues for which no solution had previously been found can be solved in a cross-disciplinary manner through data distribution and analysis that transcends existing frameworks.

IIJ's Strengths

Supporting society with core technology that has been continuously improved by IIJ's R&D, and with the trusted services created using this technology

Since its founding, IIJ has consistently foreseen society's future needs, worked to standardize groundbreaking technologies, and brought a wide range of network services into existence. We have also utilized the knowledge gained through systems integration (SI) and operation to create IT services that customers need. We have thoroughly examined and honed our understanding of every basic mechanism (i.e., core technologies) that underpins the services that IIJ provides, including networks, cloud com-

puting, security services, etc. We have also realized continuous improvement by quickly sharing within the company information acquired in the field when providing services. Using the core technologies and services that we have developed in this way, IIJ supports the essential infrastructure for the networked society. We firmly believe that by continuing to work tirelessly to realize technology innovation, we are supporting and furthering society's progress.
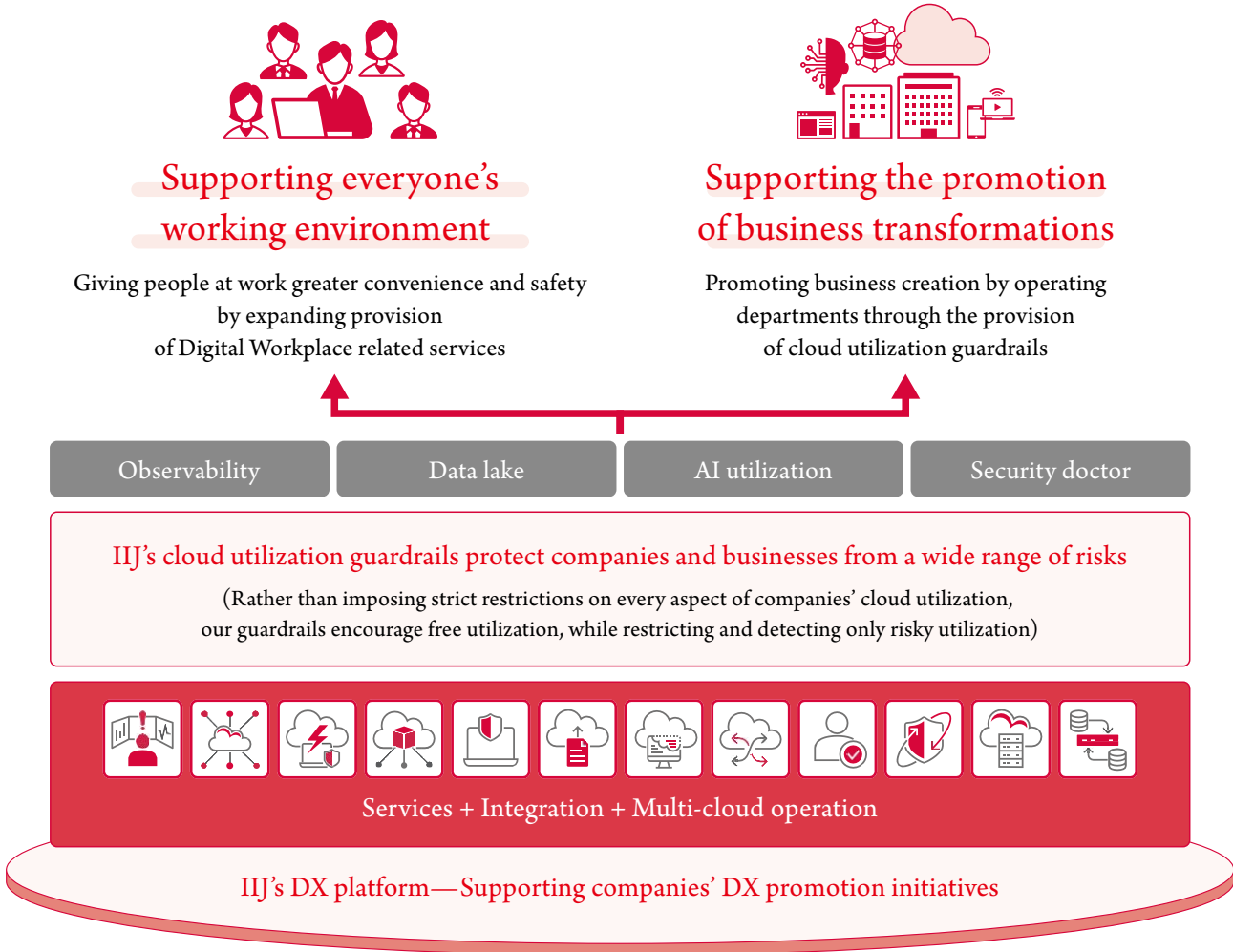
The many different societal systems that depend on networks in order to function

Networks and IT services
multi-cloud | CDN | automation | IoT
SASE | Digital Currency | 5G SA
Virtualized infrastructure

System integration (SI) and outsourcing
Outsourcing of various types of operational services | Consulting
Design, building and development of systems, networks and applications
Support for goal achievement at information systems divisions

Core technologies
Network | Cloud
Security | MVNO
Large-scale backbone | Operation

One of Japan's largest Internet backbone networks and reliable Internet operations capability

High-value-Added service development and sophisticated operation capabilities

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Supporting companies' DX promotion initiatives with our innovative platform

A rapid digital transformation (DX) is taking place in both the business environment and our daily living environment, across a wide range of sectors, industries and usage scenarios. For example, in the area of office operation, it has become increasingly vital for employees to be able to access office networks whenever they need to, and from whatever location they are in. In workplaces in agriculture, the manufacturing industry and logistics, the Internet of Things (IoT) is being utilized effectively to save labor and re-

duce headcount. In areas such as education, healthcare and social services, and in daily life, the ability to share information rapidly has become indispensable, and being connected to networks has become a precondition for getting things done.
At IIJ, we provide a one-stop service for the IT environment that supports today's world with its steadily progressing DX. To enable the realization of the DX in a smooth, safe manner, we offer one-stop, high-quality total solutions.
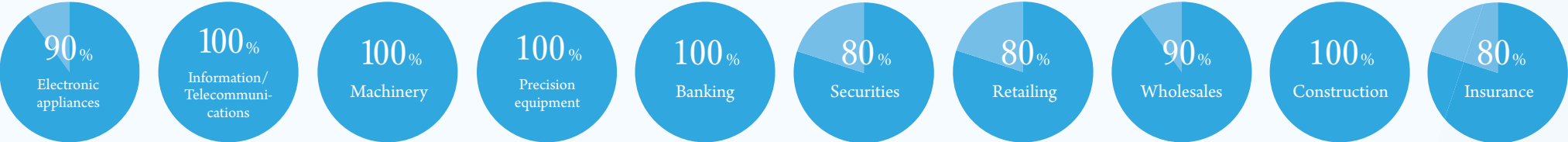
Supporting everyone's working environment
Giving people at work greater convenience and safety by expanding provision of Digital Workplace related services

Supporting the promotion of business transformations
Promoting business creation by operating departments through the provision of cloud utilization guardrails

Observability | Data lake | AI utilization | Security doctor

IIJ's cloud utilization guardrails protect companies and businesses from a wide range of risks
(Rather than imposing strict restrictions on every aspect of companies' cloud utilization, our guardrails encourage free utilization, while restricting and detecting only risky utilization)

Services + Integration + Multi-cloud operation

IIJ's DX platform—Supporting companies' DX promotion initiatives

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Industry-leading customers in diverse industries

The IIJ Group services have approximately 16,000 companies as customers, primarily large and medium-sized enterprises and government and municipal offices who highly rate our reliability.
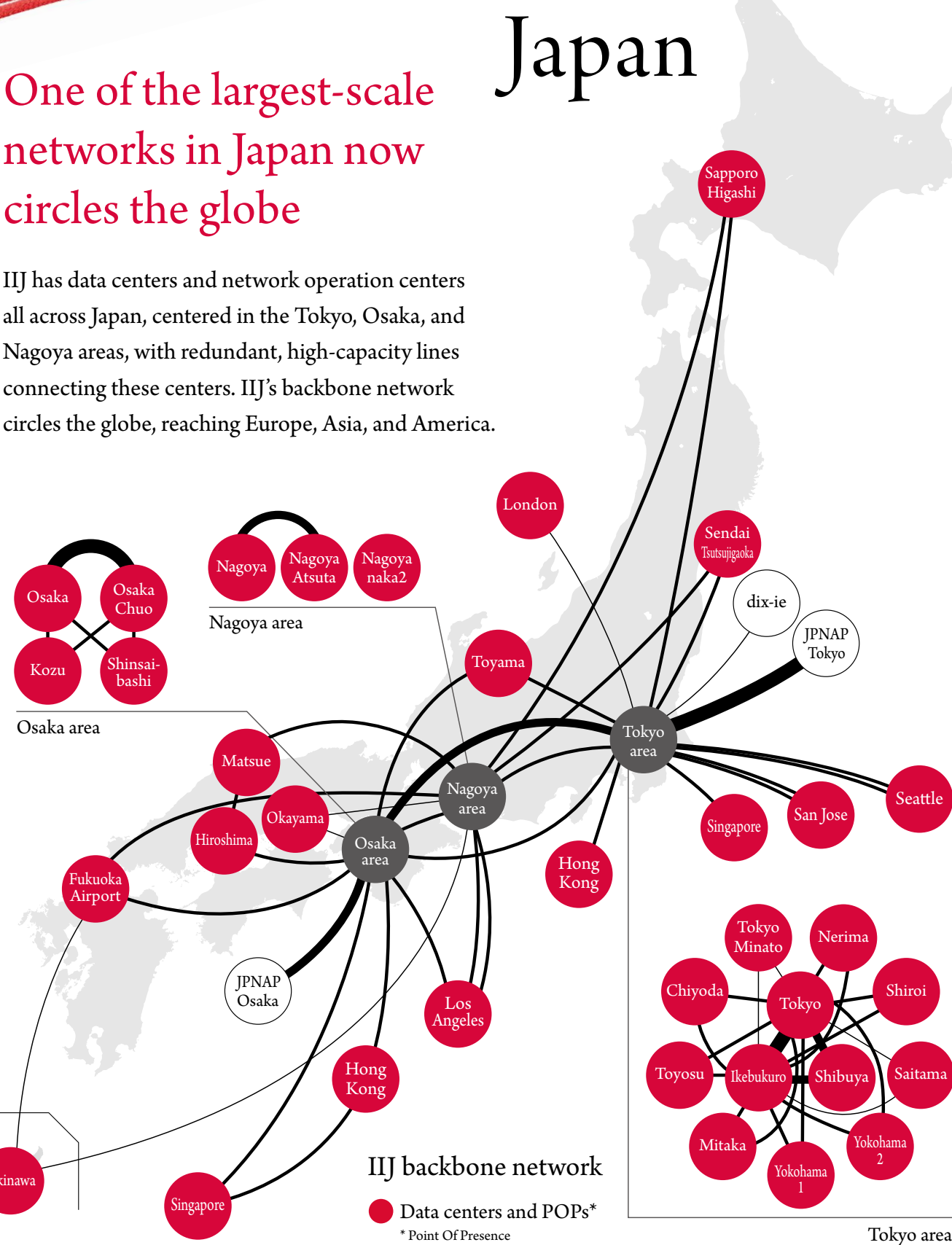
■ Service penetration among top ten companies in industry   (companies to which IIJ provides service)*

| 90% Electronic appliances | 100% Information/Telecommunications | 100% Machinery | 100% Precision equipment | 100% Banking | 80% Securities | 80% Retailing | 90% Wholesales | 100% Construction | 80% Insurance |

* About IIJ service penetration among the top ten companies in each industry, percentages are provided on the basis of Yahoo! Finance and IIJ's FY24 financial results.

One of the largest-scale networks in Japan now circles the globe

IIJ has data centers and network operation centers all across Japan, centered in the Tokyo, Osaka, and Nagoya areas, with redundant, high-capacity lines connecting these centers. IIJ's backbone network circles the globe, reaching Europe, Asia, and America.

Japan

Sapporo Higashi

London

Nagoya · Nagoya Atsuta · Nagoya naka2

Nagoya area

Osaka · Osaka Chuo · Kozu · Shinsai-bashi

Osaka area

Sendai Tsutsujigaoka

dix-ie

JPNAP Tokyo

Toyama

Matsue

Okayama · Hiroshima

Tokyo area

Nagoya area

Osaka area

Fukuoka Airport

JPNAP Osaka

Singapore · San Jose · Seattle

Hong Kong

Los Angeles

Hong Kong

Okinawa

Singapore

IIJ backbone network

🔴 Data centers and POPs*
* Point Of Presence

Tokyo area

Tokyo Minato · Nerima · Chiyoda · Tokyo · Shiroi · Toyosu · Ikebukuro · Shibuya · Saitama · Mitaka · Yokohama 2 · Yokohama 1

Solid record of designing and building highly reliable networks

Network availability

99.9999 %

The IIJ backbone network connects data centers and network operation centers in major cities by high-speed digital lines capable of transmitting high volumes of data. Its availability is 99.9999%. There is only 30 seconds of downtime annually.

Bandwidth

13,832 Gbps

We provide smooth Internet use to our customers by continually augmenting our backbone network. The contracted bandwidth for our corporate Internet connectivity service as of March 31, 2025 is an impressive 13,832 Gbps.

Highly Energy-efficient Data Center Using Outside-air Cooling

Matsue Data Center Park (Matsue DCP)
Shiroi Data Center Campus (Shiroi DCC)

IIJ has been establishing its own data centers to streamline operations, including the Matsue DCP in 2011 and the Shiroi DCC in 2019. The design of these data centers is based on the concept of running the building and IT equipment as one unit. The aim is to build facilities flexibly and inexpensively, and to achieve systematization and labor savings from design to implementation. IIJ set the target to increase the renewable energy usage rate of data centers to 85% in FY2030 and began making use of private power generation and purchase renewable energy electricity. In addition, we are committed to conserving energy and optimizing energy efficiency through initiatives such as installing outside-air cooling systems to reduce the power consumption of air conditioning equipment, which accounts for a significant portion of energy use in data centers. We are also utilizing lithium-ion storage batteries to further enhance energy efficiency.

Edge data center solution
DX edge

With the increase in data volume and need for more intensive processing that have accompanied the widespread adoption of digital transformation (DX) and the IoT, not only has cloud computing become more important, so has edge computing, which involves on-site distributed processing. IIJ meets this need by providing DX edge, an edge data center solution. DX edge offers a comprehensive range of options, including container-unit data centers and micro data centers that can be installed either indoors or outdoors, enabling IIJ's customers to establish an edge computing environment and next-generation server rooms. With DX edge, IIJ provides a one-stop solution that covers everything from design and installation through to operation, thereby reducing the resources needed and the cost to the customer.

Policy for Greenhouse Gas Reduction Initiatives at IIJ's Own Data Centers
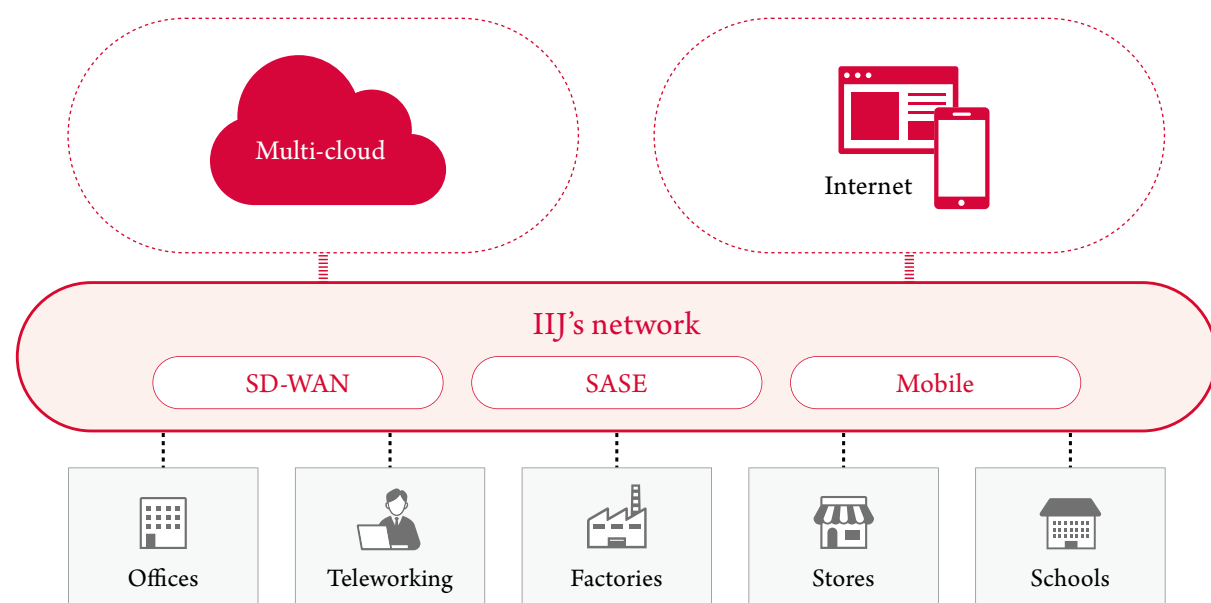
	Targets by FY2030	FY2024 results
Usage of renewable energy	The target is to increase the renewable energy usage rate of data centers (Scope 1 and 2) to 85% in FY2030.	55% (Matsue DCP has achieved 100% renewable energy utilization)
Improvement of energy efficiency	The target is to keep the PUE of the data center at 1.4 or below the industry's highest level.	Matsue DCP: 1.34 Shiroi DCC: 1.32

※Scope 1 and 2 (Greenhouse gas emissions by a company): Direct emissions from the use of fuels and industrial processes at the company and indirect emissions from the use of electricity and heat purchased by the company (as defined by the GHG Protocol)
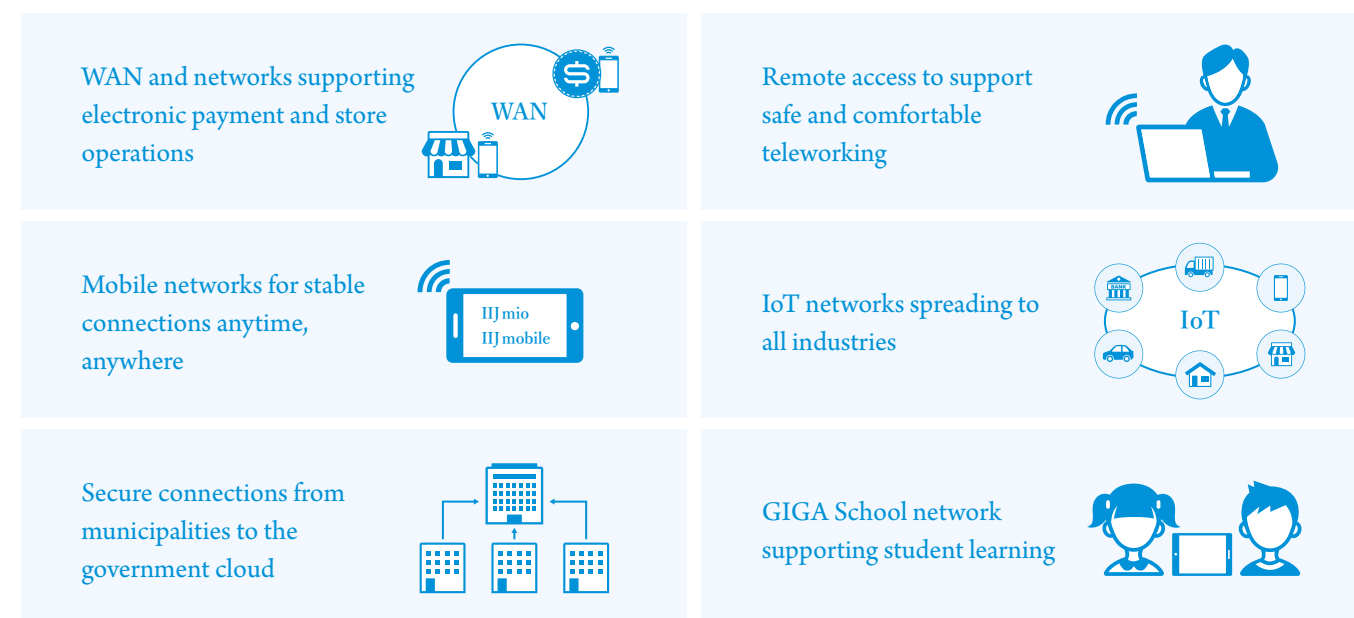
For more details   https://www.iij.ad.jp/en/ir/integrated-report/tcfd/

■ Network and Mobile Service

IIJ continues to develop many market-leading network-related services (including Internet access services) that are the first of their kind in Japan or globally.

IIJ's network supports business and society

WAN and networks supporting electronic payment and store operations

WAN

Remote access to support safe and comfortable teleworking

Mobile networks for stable connections anytime, anywhere

**IIJ mio
IIJ mobile**

IoT networks spreading to all industries

IoT

Secure connections from municipalities to the government cloud

GIGA School network supporting student learning

Track Record

		First full-MVNO in Japan	
SD-WAN	No. 1 market share*		
IIJ Omnibus		Corporate services **IIJ mobile** — About 4.4 million subscriptions	Consumer services **IIJmio** — About 1.3 million subscriptions

*Source: 2024 Communications-related Marketing Survey Overview produced by the Fuji Chimera Research Institute based on the cumulative number of CPE units using the service as of March 31, 2024

(as of March 31, 2025)

■ Cloud Services

IIJ provides a comprehensive line-up of services that support IaaS, inter-cloud data connectivity, storage, monitoring and operation, and integration.

Toward a world of multi-cloud utilization

We support a large number of customers as a multi-cloud MSP (Managed Service Provider) combining various cloud services, including the domestic cloud service IIJ GIO.
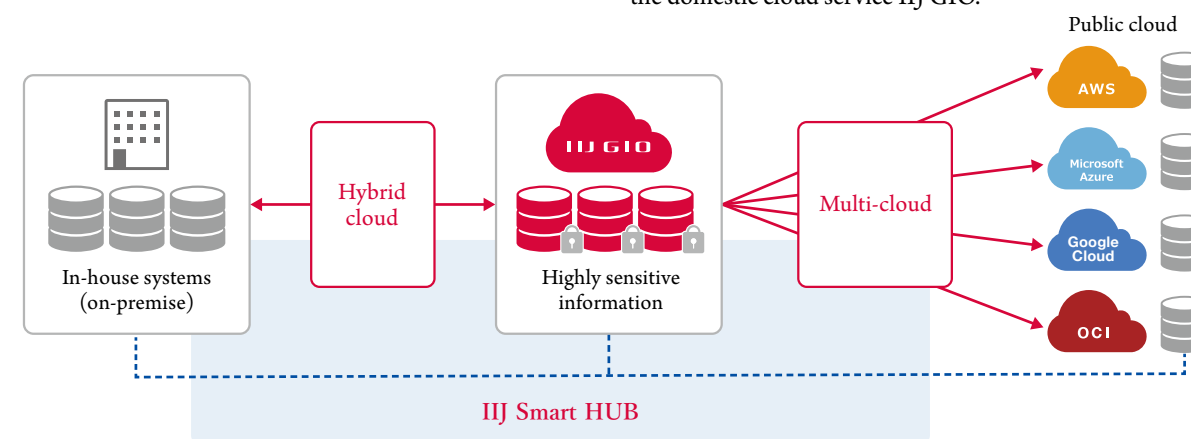
Cloud utilization guardrails

We publish *Guardrails for Cloud Utilization*, as the best practices for dealing with the challenges and risks associated with cloud migration. A wide variety of design patterns are available to help you achieve your business goals quickly and safely.

Cloud data platform

We provide a platform for collecting, processing, and connecting data existing in different locations, whether on-premise or in the cloud, and can accelerate digital transformation as a data hub.
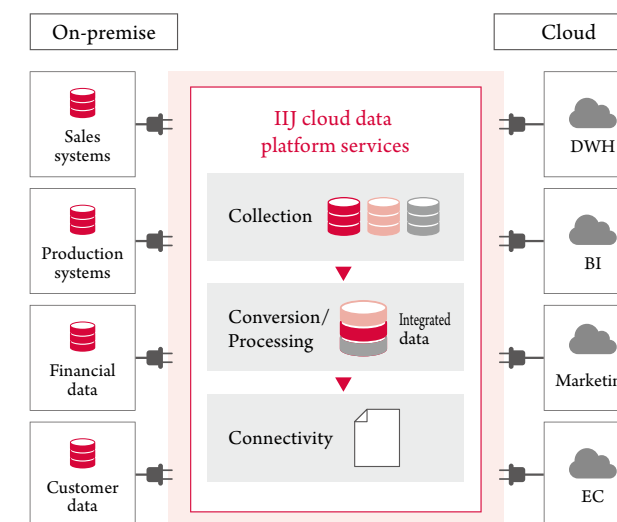
Certifications (IIJ GIO)

- Cloud security certification (ISO/IEC 27017:2015)
- Information System Security Management and Assessment Program (ISMAP)
- Assurance of internal controls for contracting company (SOC1/SOC2 reports)

Certified partners

- Official Google Cloud partner
- AWS Advanced Tier Services Partner
- Microsoft Solutions Partner

■ Security

IIJ aims to provide services with built-in security, bringing about a future that enables companies to focus on their primary activities, and people can live in peace without worrying about threats to their security.

Total Security

To counter rapidly evolving threats, we have systematized overall security measures. We offer a wide variety of security services based on our unique information analysis infrastructure and Security Operation Center at the core.

Governance								
	CSIRT (computer security incident response team) creation			Infrastructure monitoring		ID management and control		
Preventive measures	Identification	IT asset management	ID leak investigation	IT asset assessment/ visualization	Security evaluation	Vulnerability management	Assessment of measures	
	Defense	Perimeter defense	Terminal security		Identity governance	Secure access	Security skills training support	
Post-incident measures	Detection	Log collection and analysis				Cloud security		
	Response	Incident response			Investigation of cause and scope of damage			
	Recovery	Data recovery		Terminal recovery		Incident handling	Automatic application recovery	

Security Operation Center (SOC)

A facility with the optimally located systems and personnel required for detecting and mitigating risk quickly and accurately from a huge amount of information, operating 24 hours a day, 365 days a year.

Security as a Matter of Course

wizSafe

wizSafe is a brand that collectively refers to IIJ's security initiatives for achieving customer safety.

Track Record

Security service revenue
35.9 billion yen
(excluding security-related SI) (FY2024)

Email Security
IIJ Secure MX Service
About **2.98** million accounts

Web Security
IIJ Secure Web Gateway Service
About **1.2** million accounts

(as of March 31, 2025)

■ Service Integration (SI)

IIJ is a comprehensive ICT partner that combines the strengths of both a service provider and a system integrator with the ability to develop and operate services as well as build and manage individual customer networks and systems. We provide a one-stop solution, ranging from consulting services that support the formulation and implementation of our customers' IT strategies to system design, building, and operation. This comprehensive support allows our customers to shift their valuable IT human resources to priority areas.

Service Integration Business

Through this business, we provide optimal systems to customers using internal and external services as well as related individual products. In addition to the system infrastructure, we provide effective, high-value-added IT services to customers through engineering services such as system design, development, and operation. For challenges that cannot be fully addressed by standard services, we are also capable of providing customized development and individually tailored arrangements.

Consulting

Our consulting services enable our clients to utilize IT strategically and achieve speedy management. Leveraging the technical expertise we have cultivated as a service provider, we create optimal IT environments for our customers without relying on specific services or products.

Integration

We create optimal IT environments for our customers by leveraging the technical expertise we have cultivated as a service provider, combining IIJ services, custom-built solutions, and third-party products. We can address a wide range of areas not limited to specific industries or use cases.

Outsourcing

Our IIJ Unified Operation Management Service provides comprehensive services including automated monitoring and operations, handling of routine tasks, job monitoring, configuration management, and IT service management functions. We also offer customized operation services with dedicated system engineers.

Network Service Business

Through this business, we develop and provide network services to improve operational efficiency and solve problems in general usage scenarios, utilizing the knowledge and technologies we have cultivated as an Internet service provider.

Digital Workplace

An IT platform that allows anyone, anywhere, on any device, to work securely and without compromising productivity.

Digital Business Platform

We bring together network, cloud, IoT, and other technologies to drive the creation of new business and customer experiences.

Value proposition

Having a reliable partner to outsource areas such as system operations is crucial in these times of severe IT personnel shortages. This allows a company to concentrate limited resources on areas that enhance corporate competitiveness, such as strategy, planning, and digital transformation (DX). IIJ helps customers focus on priority areas by implementing integration using standardized IT services and proven design patterns.

Before / After
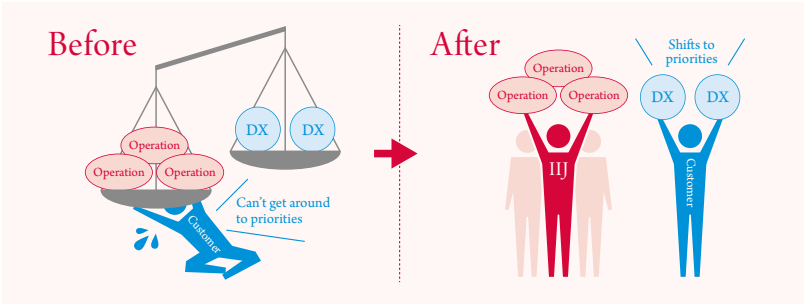
■ IoT (Internet of Things)

We support the IoT business of customers with a primary focus on the mobile sphere by providing optimum IoT services and integration using closed networks, device gateways, platforms, etc.

IoT for Industry	IoT for Agriculture and Regional Problem Solving	IoT for Construction and Logistics	IoT for Energy and the Environment
IIJ Industrial IoT Secure Remote Management	**IIJ Water Management System Platform for Paddy Fields**	**IIJ LoRaWAN® Solution**	**IIJ High Voltage Smart Metering Service for B Route**
A one-stop provider of the components needed for the use of IoT in industry, including for the remote monitoring of industrial machines, operation status visualization, etc.	MITSUHA LP-01 low-cost paddy field sensors and wireless base stations packaged to offer remote sensing service for the water management of paddy fields.	LoRaWAN®-compliant devices can be combined with IIJ's communications and cloud services to achieve temperature and humidity control and smart facility management of equipment.	A total solution for collecting energy usage and other data from high-voltage smart meters for monitoring demand and visualizing data.

IIJ IoT Services (A platform for device and network management)

■ Broadcast and Content Delivery

We provide services based on IIJ's IP technology, including the provision of infrastructure for video production and distribution, as well as the IP conversion of production and broadcasting systems.

Broadcasting and IP
Provision of solutions highly compatible with broadcast data, including Media over IP, distribution of broadcast content, and relay video distribution from multiple locations.

Content Delivery Network
Provision of networks and infrastructure required on-site, such as for local launches and inter-site transmissions.

Video Content Distribution Platform
Provision of necessary functions for VOD and Live distribution, including content protection, advertising management, viewer analytics, and CDN.

Content Production and Distribution Hubs
Provision of a high-quality content production environment and distribution hub at "IIJ Studio TOKYO".
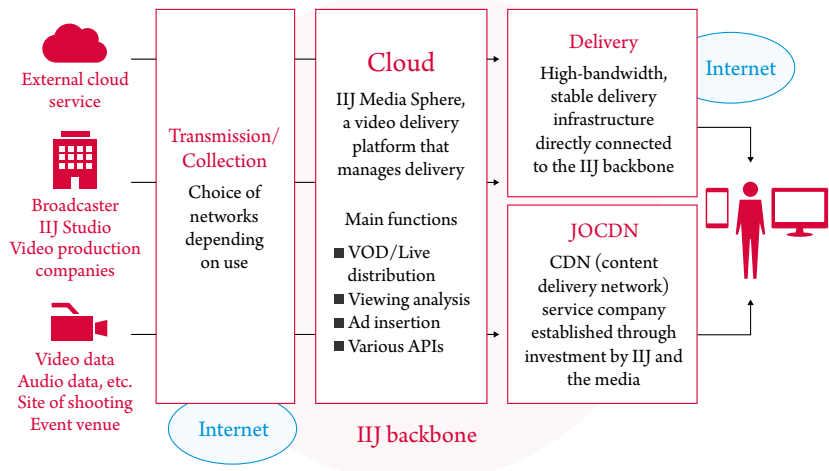
■ Healthcare

We provide a platform for specialists who support community life to utilize information safely and securely.

IIJ Electronic Contact/Communication Note Service

IIJ has carried out joint research with the Department of Advanced Medicine, Nagoya University Hospital, aimed at constructing a support platform for community life. The IIJ Electronic Contact/Communication Note Service is a cloud-based service that supports community-based integrated care systems and child support by specialists in various professions that includes local government, doctors, home-visiting nurses, care managers, and home-visiting caregivers, teachers, school counselors, and others.

This service supports tailor-made, community-level problem-solving for all generations, by offering multiple options such as "coconote," linking patients and their families with specialists; emergency information sharing, making data available to first responders; disaster coordination to provide mapped information on people in need of assistance in times of emergency; and more.
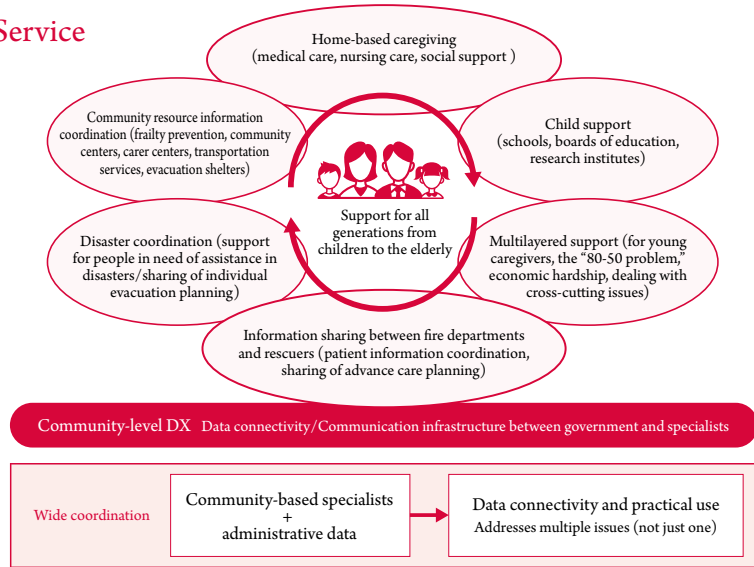
■ Privacy and Data Protection

As the use of personal data, IoT data, AI-generated data, and other types of data continues to advance, laws and regulations are being strengthened around the world. IIJ supports global data governance required in an age of digital transformation.

Consulting and outsourcing

We have supported a large number of global companies through establishing global data governance systems and rules and support for actual data operations by introducing tools, etc. We provide experience-based advice along with a comprehensive range of outsourcing services, including support for data protection officers and chief privacy officers.

Cookie banners implementation support

We provide support from the perspectives of compliance, IT, and corporate ethics for compliance with global cookie regulations, which are still necessary even in a cookieless era, balanced with delivering digital marketing. We also provide advice on banner implementations that do not involve dark patterns.

Member portal site "BizRis"

This portal site provides Japanese-language-based news on international regulations and implementation examples, templates for use in business, and advice.

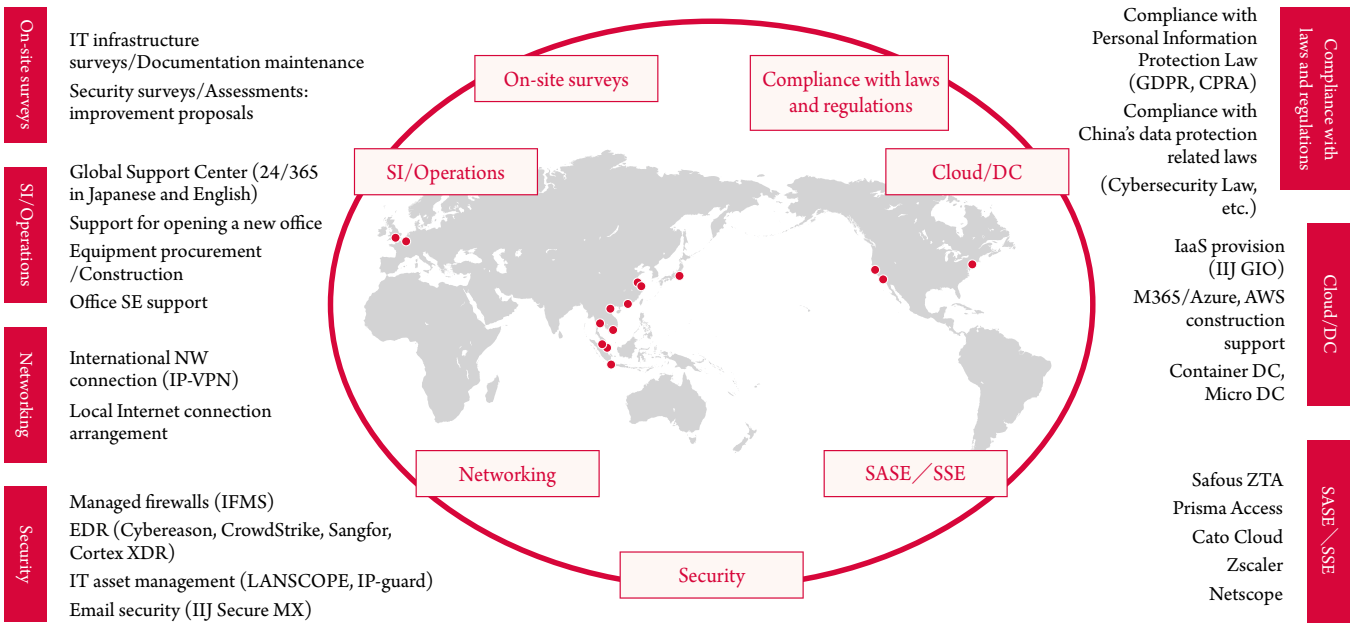https://portal.bizrisk.iij.jp

BizRis

■ IIJ Group Sites Outside of Japan

The IIJ Group has offices around the world. IIJ provides global network and system building and operation services to Japanese companies expanding overseas and local companies, and comprehensively serves IT project management needs.

Europe
London, Dusseldorf

Asia
Shanghai, Hong Kong, Wuxi, Bangkok, Hanoi, Ho Chi Minh, Singapore, Jakarta, Petaling Jaya (Malaysia) Toshkent (Uzbekistan)

America
New York, Los Angeles, San Jose

■ IIJ Global Solutions Map

We help our customers solve their IT issues globally by utilizing a wealth of knowledge cultivated in Japan. Our global support center in Petaling Jaya, Malaysia, is available in Japanese and English 24 hours a day, 365 days a year.

On-site surveys
IT infrastructure surveys/Documentation maintenance
Security surveys/Assessments: improvement proposals

SI/Operations
Global Support Center (24/365 in Japanese and English)
Support for opening a new office
Equipment procurement /Construction
Office SE support

Networking
International NW connection (IP-VPN)
Local Internet connection arrangement

Security
Managed firewalls (IFMS)
EDR (Cybereason, CrowdStrike, Sangfor, Cortex XDR)
IT asset management (LANSCOPE, IP-guard)
Email security (IIJ Secure MX)

Compliance with laws and regulations
Compliance with Personal Information Protection Law (GDPR, CPRA)
Compliance with China's data protection related laws (Cybersecurity Law, etc.)

Cloud/DC
IaaS provision (IIJ GIO)
M365/Azure, AWS construction support
Container DC, Micro DC

SASE／SSE
Safous ZTA
Prisma Access
Cato Cloud
Zscaler
Netscope

PickUP : IIJ Safous

safous | THINK YOUR ACCESS

This is an all-in-one zero-trust security service. We offer security assessments, ZTA (Zero Trust Access), and RBI (Remote Browser Isolation), especially for customers with overseas offices. We also provide integrated operation for all security equipment.

■ Activities to Advance Internet Technologies

Creating future technologies through research and information dissemination

The IIJ Group disseminates information through R&D, lectures, reports, and so on, to promote an Internet that everyone can use smoothly and safely.

R&D to develop new technologies

IIJ's Research Laboratory is engaged in the development of the new technologies that will help to form the next-generation Internet. Engaging in technology collaboration both with other members of the IIJ Group and with the wider Internet community, IIJ-II is also helping to cultivate the human talent that will drive innovation and collaboration in the future.

IIJ Academy

Established to commemorate the 30th anniversary of IIJ's founding to train top engineers who will lead the network society of the future. IIJ aims to develop highly skilled IT personnel and the foundation of the IT industry.

For more details:
https://www.iij.ad.jp/iijacademy/ (only in Japanese language)

Technological advancement through information dissemination

We present technical insights and results related to use of the Internet gained through regular activities in the form of seminars, technical reports, and blogs. We are also active in organizations that contribute to the advancement of technology.

IIJ Tech Channel

IIJ engineers introduce technical information and initiatives related to the Internet on YouTube.
For more details:
https://youtube.com/playlist?list=PLT KODctBx8g8JgiuY6DZiryJZTwPEdk4K (only in Japanese language)

Internet Infrastructure Review (IIR)

A seasonal technical report for disseminating information on the latest technical trends and security information related to Internet platform technologies.
For more details:
https://www.iij.ad.jp/en/dev/iir/
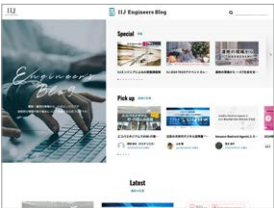
IIJ Engineers Blog

A public blog written by IIJ engineers working in development and operations to share technical information and information on various activities.
For more details:
https://eng-blog.iij.ad.jp/ (only in Japanese language)

wizSafe Security Signal

wizSafe Security Signal publishes information about new trends in online threats and new cyber-attack methods, based on IIJ's data collection and monitoring activities.
For more details:
https://en.wizsafe.iij.ad.jp/

■ Sustainability

IIJ brings technological innovation into the world to assist in efforts on the environmental front and on other issues vital to achieving a sustainable society.
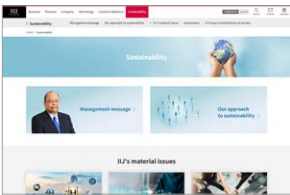
We have identified three key issues for sustainability and eight areas in which to focus efforts that are now being incorporated into our business activities.
For more details: https://www.iij.ad.jp/en/sustainability/

■ Support for cultural activities

As a corporate member of society, IIJ supports cultural and artistic activities to enrich society and offers warmth and refinement for people's hearts and minds.

Photo：
Monika_Rittershau

IIJ supports the Berliner Philharmoniker through streaming technologies, as a partner for the orchestra's Spring Festival in Tokyo, and as a host of Twilight Concert series.
For more details: https://www.iij.ad.jp/en/sustainability/sca/

■ Quality Assurance

Providing safety and security

Quality　IIJ offers a Service Level Agreement (SLA) and has acquired security certifications from external organizations to provide peace of mind when using our services.

Service quality assurance system

In 1999, IIJ became the first enterprise in Japan to offer the Service Level Agreement (SLA) program. By clearly establishing a range of criteria, this program guarantees quality of services based on objective indicators for these criteria.
For more details:
https://www.iij.ad.jp/en/svcsol/sla/

Internet access services, etc.

Availability	Latency
Connectivity to our company always possible	Average monthly round-trip delay of less than 25ms for domestic backbone overall
Packet loss rate	**Fault notification**
Average monthly packet loss rate of less than 0.1% for domestic backbone overall	Notification to the customer's specified address within 30 minutes of fault detection

Cloud services

Operating rate	Over 99.99% virtual server operating rate

Standards and certifications

IIJ acquires certifications from external organizations to ensure the security of services provided to customers.
For more details:
https://www.iij.ad.jp/svcsol/certificate/ (Only in Japanese language)

Cloud security authorization (ISO/IEC : 27017:2015)
IIJ GIO Infrastructure P2 Gen.2, etc.

Information System Security Management and Assessment Program (ISMAP)
IIJ GIO Infrastructure P2 Gen.2, etc.

SOC1/SOC2 Reports
IIJ GIO Infrastructure P2 Gen.2, etc.

IT service management system certification (ISO/IEC 20000-1:2018)
IIJ Managed IPS/IDS Service, etc.

Registration service for the Information Security Service Standards Compliance Service List Information Security Service Standards
IIJ C-SOC Service, etc.

Environmental Management Systems (ISO 14001:2015)
Acquired by Data Center Department

Support　Specialized engineers who know networks, servers, and storage are monitoring and operating service hosts 24 hours a day, 365 days a year. In the event of a service failure, they take quick action to assure recovery and minimize downtime.

Organizational Operations　IIJ strives to acquire third-party certifications such as ISMS (Information Security Management System) and the Privacy Mark.

Basic information security policy

The Company declares that all employees will undertake their duties according to ethical standards, in full compliance with the Privacy Policy that constitutes a code of conduct for establishing information security, through systematic, continuous efforts.

For more details:
https://www.iij.ad.jp/en/securitypolicy/index.html

Organizational management certifications

Information Security Management System (ISMS)	Quality Management System (QMS)	Personal information protection
ANAB / bsi / ISMS-AC ISMS — IS 512641 / ISO 27001	bsi / ANAB — FS 738021 / ISO 9001	Protecting your PRIVACY — 21000039
Binding Corporate Rules (BCR) Certified by LDI NRW on August 5, 2021	APEC CBPR (Cross Border Privacy Rules) Certified on September 15, 2022	

■ Group Companies

Our group companies extend from service providers to outsourcing, network system integration, and various other services related to networks

Major consolidated subsidiaries
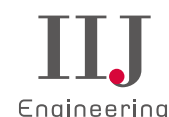
IIJ Engineering Inc.

Network operation and management services, technical support, call center, and other outsourcing services
Address: Sumitomo Fudosan Kanda Bldg. No. 2, 1-23-1 Kandasuda-cho, Chiyoda-ku, Tokyo 101-0041, Japan
Phone: +81-3-5205-4000   E-mail: info@iij-engineering.co.jp   URL: https://www.iij-engineering.co.jp (*)

IIJ Global Solutions Inc.

Provides WAN connectivity services and domestic network outsourcing services
plus international network-related services
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-6777-5700   E-mail: info@iijglobal.co.jp   URL: https://www.iijglobal.co.jp/en

IIJ Protech Inc.

System operation, service support and a range of other outsourcing tasks for corporations
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6766   E-mail:info@iij-protech.co.jp   URL: https://iij-protech.co.jp (*)

Trust Networks Inc.

Planning and operation of settlement services (ATM operation services, etc.)
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6490   E-mail: info@trust-networks.com   URL: http://www.trust-networks.com (*)

Net Chart Japan Inc. (NCJ)

Network construction services, primarily for LANs
Address: YS Shin-Yokohama Bldg, 2-15-10 Shin-Yokohama, Kohoku-ku, Yokohama, Kanagawa 222-0033, Japan
Phone: +81-45-476-1411   E-mail: info@ncj.co.jp   URL: https://www.ncj.co.jp/en

IIJ America Inc. (IIJ-A)

Offers Internet provider services in the U.S. and constructs and operates U.S. Internet backbone network
Address: 55 East 59th Street, Suite 18C, New York, NY 10022, U.S.A.
Phone: +1-212-440-8080   E-mail: info@iij-america.com   URL: https://us.iij.com

IIJ Europe Limited

Provides IT adoption support to Japanese companies located in Europe by delivering high quality
network services and high value-added system integration (SI) services
Address: 1st Floor 80 Cheapside London EC2V 6EE, U.K.
Phone: +44-0-20-7072-2700   E-mail: info@eu.iij.com   URL: https://uk.iij.com

IIJ Global Solutions Singapore Pte. Ltd.

Provides quality Internet services, network and systems construction, operation and maintenance,
and cloud services in Singapore
Address: 160 Paya Lebar Road #03-07 Orion @ Paya Lebar Singapore 409022
Phone: +65-6773-6903   E-mail: sales@ap.iij.com   URL: https://sg.iij.com

PTC System (S) Pte Ltd

Provides solutions such as storage and server-related systems integration in Singapore
Address: 10 Kallang Avenue #07-12 Aperia Singapore 339510
Phone: +65-6282-0255   E-mail: sales@ptcsys.com   URL: https://ptcsys.com

IIJ Global Solutions China Inc.

Provides network and systems construction, operation and maintenance, and cloud services in China
Address: Unit 301B-302, The Center, No.989, Changle Road, Xuhui District, Shanghai, China, 200031
Phone: +86-21-8026-1899   E-mail: gschina-sales@iijgschina.com   URL: https://cn.iij.com

Equity-method affiliates

INTERNET MULTIFEED CO. (MFEED)

Provides Internet Exchange (IX) services, an IPv6 roaming service, etc.
Address: Urbannet Kanda Bldg, 3-6-2 Uchikanda, Chiyoda-ku, Tokyo 101-0047, Japan
Phone: +81-3-6262-0940   E-mail: info@mfeed.ad.jp   URL: https://www.mfeed.ad.jp/en

JOCDN Inc.

Provides content delivery network (CDN) service for video distribution
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6586   E-mail: info@jocdn.co.jp   URL: http://www.jocdn.co.jp (*)

DeCurret Holdings, Inc.

Developing financial service businesses that utilize digital currency transactions and settlement
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
URL: https://www.decurret-dcp.com/en

Trinity Inc.

Provides ASP reward point management system
Address: Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan
Phone: +81-3-5205-6486   URL: https://www.3inc.jp (*)

(*) Only in Japanese language

■ Corporate Profile

Corporate Outline

As of March 31, 2025

Corporate Name	Internet Initiative Japan Inc.	(*1)Indicated with the company name as of July 1, 2025.
Address	Iidabashi Grand Bloom, 2-10-2 Fujimi, Chiyoda-ku, Tokyo 102-0071, Japan	
	Phone: +81-3-5205-6500　　E-mail: info@iij.ad.jp　　URL: https://www.iij.ad.jp/en/	
Established	December 3, 1992	
Capital	JPY23,037 million (non-consolidated basis)	
Number of Employees	5,221 (consolidated basis)	
	2,971 (non-consolidated basis)	
Business Objectives	Provision of Internet connectivity and WAN services, network-related services, network systems construction, operation and maintenance, development and sales of telecommunication equipment	
Stock Listing	The Prime Market of the Tokyo Stock Exchange (From April 4, 2022. ticker symbol: 3774)	
Major Shareholders	NTT, Inc.*1 / NTT DOCOMO BUSINESS, Inc.*1, KDDI CORPORATION, ITOCHU Techno-Solutions Corporation, Koichi Suzuki	
Main Banks	Sumitomo Mitsui Banking Corporation / Mizuho Bank, Ltd. / MUFG Bank, Ltd. / Mitsubishi UFJ Trust and Banking Corporation	

Consolidated Financial Data (Under International Financial Reporting Standards [IFRS])

For the fiscal year ended March 31, 2025

Revenues	JPY316.8 billion
Operating Profit	JPY30.1 billion
Profit attributable to owners of the parent	JPY19.9 billion

Management Team

As of June 27, 2025

|		
Board Members / Company Auditors	Members of the Board, Representative Directors	Koichi Suzuki; Yasuhiko Taniwaki
	Members of the Board	Satoshi Murabayashi; Koichi Kitamura; Akihisa Watai; Junichi Shimagami; Takashi Tsukamoto (part-time)*1; Kazuo Tsukada (part-time)*1; Yoichiro Iwama (part-time)*1; Atsushi Okamoto (part-time)*1; Kaori Tonosu (part-time)*1
	Company Auditors	Masayoshi Tobita; Masako Tanaka; Takashi Michishita (part-time)*2; Kumiko Aso (part-time)*2
Executive officers	Chairman	Koichi Suzuki (Co-CEO)
	President	Yasuhiko Taniwaki (Co-CEO & COO)
	Executive Vice Presidents	Satoshi Murabayashi; Koichi Kitamura; Akihisa Watai (CFO); Junichi Shimagami (CTO)
	Senior Managing Executive Officers	Tadashi Kawashima; Naoshi Yoneyama (CIO)
	Managing Executive Officers	Makoto Ajisaka; Yoshikazu Yamai; Koichi Maruyama; Masakazu Tachikui; Akira Sumiya (CISO, CRO, CPO)*3; Takenori Onishi; Shigeo Yabuki; Ken Araki; Hajime Shironouchi; Takahiro Ide; Naoshi Someya; Takahiko Hiyama;
	Executive Officers	Masami Kawamata; Kaori Kawakami; Hiroo Shirasaki; Takeshi Hatano; Mamoru Saito; Kentaro Kurosawa; Kaichiro Naka

(*1) All part-time directors are independent outside directors. (*2) Outside statutory auditors (*3) CISO: Chief Information Security Officer, CRO: Chief Risk Officer, CPO: Chief Privacy Officer

Organization Chart

As of April 1, 2025
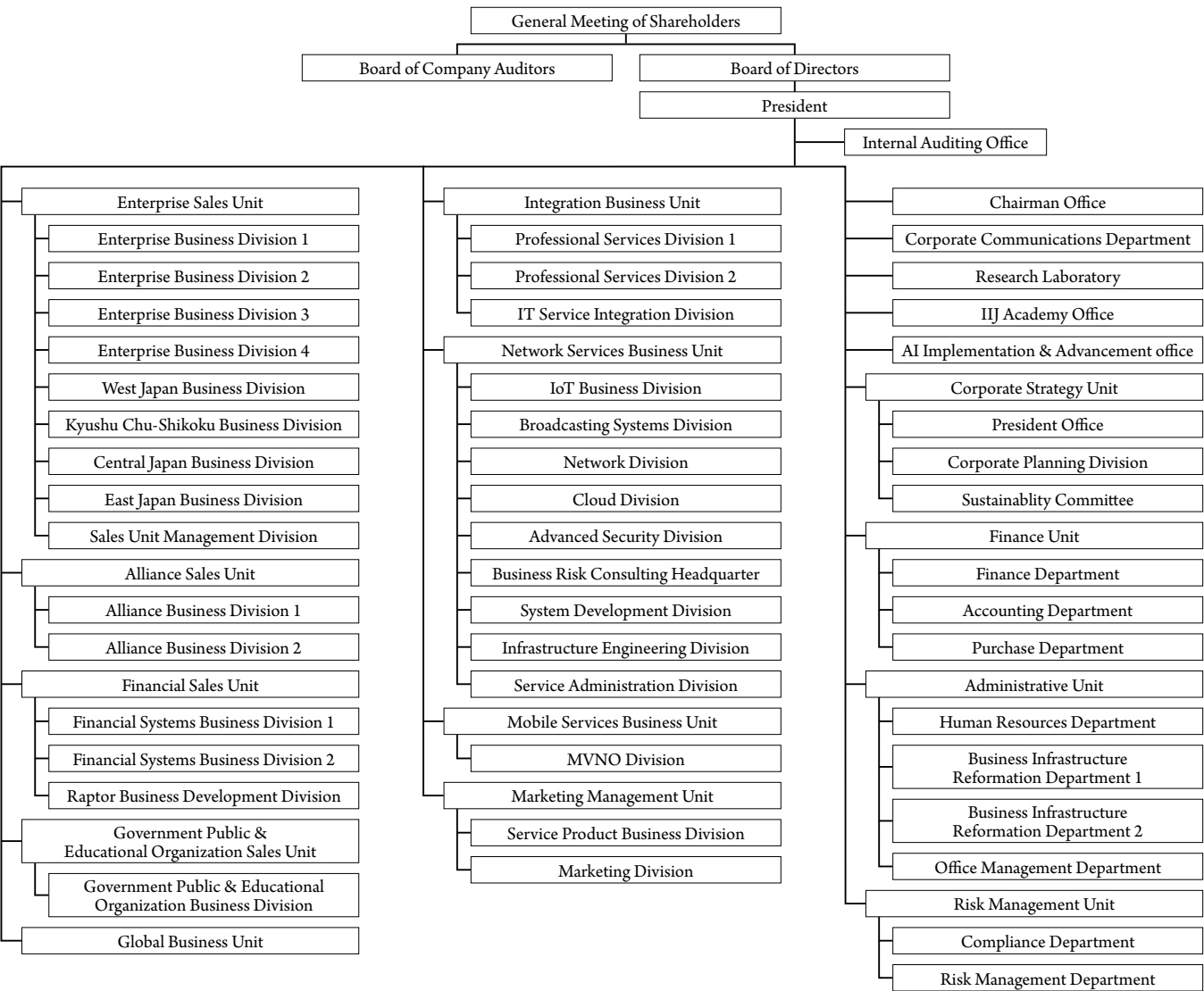
Branches / Offices

Kansai Branch	The Sumitomo Bldg., No.2, 4-7-28 Kitahama, Chuo-ku, Osaka-shi, Osaka 541-0041, Japan	Phone: +81-6-7638-1400　Fax: +81-6-7638-1401
Nagoya Branch	Nagoya Mitsui Bldg., Honkan, 4F, 1-24-30 Meieki-minami, Nakamura-ku, Nagoya-shi, Aichi 450-0003, Japan	Phone: +81-52-589-5011　Fax: +81-52-589-5012
Kyushu Branch	Hakatagion M-SQUARE, 2-1 Reisen-machi, Hakata-ku, Fukuoka-shi, Fukuoka 812-0039, Japan	Phone: +81-92-263-8080　Fax: +81-92-263-8100
Hokkaido Branch	Ito Kato Bldg., 5F, 4-1 Kita Shijo Nishi, Chuo-ku, Sapporo-shi, Hokkaido 060-0004, Japan	Phone: +81-11-218-3311　Fax: +81-11-218-3312
Tohoku Branch	Urbannet Sendai Chuo Bldg., 11F, 4-4-19 Chuo, Aoba-ku, Sendai-shi, Miyagi 980-0021, Japan	Phone: +81-22-216-5650　Fax: +81-22-216-5651
Yokohama Branch	YS Shin-Yokohama Bldg., 8F, 2-15-10 Shin-Yokohama, Kohoku-ku, Yokohama-shi, Kanagawa 222-0033, Japan	
Hokushinetsu Branch	Tower 111, 10F, 5-5 Ushijima-shinmachi, Toyama-shi, Toyama 930-0856, Japan	Phone: +81-76-443-2605　Fax: +81-76-443-2606
Chu-Shikoku Branch	Hiroshima JP Building 16F, 2-62 Matsubara-cho, Minami-ku, Hiroshima-shi, Hiroshima 732-0822, Japan	Phone: +81-82-568-2080　Fax: +81-82-568-2088
Okinawa Branch	Ryukyu Lease Bldg, 1-7-1 Kumoji, Naha-shi, Okinawa 900-0015, Japan	Phone: +81-98-941-0033　Fax: +81-98-941-0034
Niigata Office	Nissei Minami-Sasaguchi Bldg., 7F, 1-1-54 Minami-Sasaguchi, Chuo-ku, Niigata-shi, Niigata 950-0912, Japan	Phone: +81-25-244-8060
Toyota Office	Fujikake-Tekko Bldg., 5F, 4-25-13 Nishi-machi, Toyota-shi, Aichi 471-0025, Japan	Phone: +81-565-36-4985

Internet in Japan was initiated and developed in conjunction with IIJ

1992–1994

Dawn of the Internet

IIJ was established in December 1992 as the first Internet service provider in Japan. At the time, it was hard to convince the Japanese government that a venture company could ably handle this unprecedented form of telecommunications, the Internet. Despite that initial reluctance, seminars introducing the Internet hosted by IIJ were always fully booked. After thorough preparations, IIJ launched the first Internet connectivity service in March 1994 and applications flooded in. Thus began the commercial Internet in Japan.

Office at the time of establishment (1992)

IIJ obtained a special Type II telecommunications carrier license (1994)

1995–1997

Rise of the Internet

Rapidly expanding across Japan, IIJ's network took onboard multitudes of new Internet users. Companies recognized the power of the Internet as a platform for information dissemination, so IIJ launched distribution services to support commercial enterprises. Consumers began to use the Internet to view such content in large numbers, so connection services for individuals were expanded in response. IIJ also began cooperating with countries in the Asia-Pacific region to support the expansion of the Internet beyond national borders.

Website launched to consolidate information after the Great Hanshin Earthquake (1995)

Ad for consumer service (1996)

1998–2004

Spread of the Internet

An era arrived in which the Internet was used to bolster business expansion. It became easy to connect all kinds of locations. IIJ rapidly developed systems capable of handling high volumes of access, involving the development of new technologies and the launch of innovative services to meet evolving business demands. With high expectations for the Internet, IIJ became an international player and was listed on the Nasdaq.

First shipment of the high-performance corporate access router SEIL (1998)

Listed on Nasdaq (1999)

2005–present

Internet as Social Infrastructure

As the Internet continued to support businesses and society in general, attempts to destroy this infrastructure grew more intense. Cybersecurity was recognized as a critical societal issue, and IIJ leveraged its accumulated technology and experience to concentrate on security efforts to protect the Internet's operability. IIJ will continue to lead the way in making the Internet easier and safer to use than ever before.
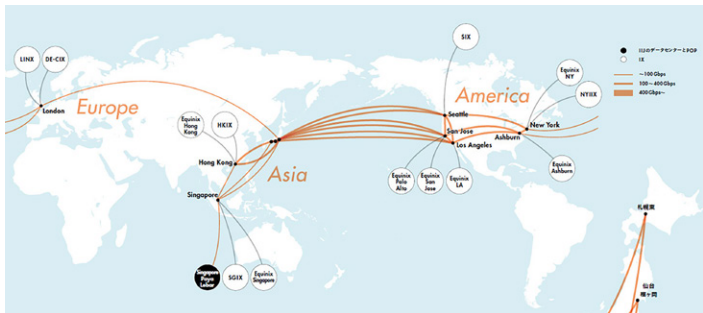
Listed on the First Section of the Tokyo Stock Exchange (2006)
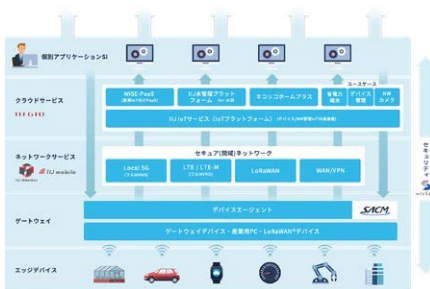
Started MVNO business (2008)

Launched the cloud computing service IIJ GIO (2009)

Opened Matsue Data Center Park (2011)

Extended IIJ Backbone network to Europe (2013)

Launched IIJ IoT service (2016)

Established Security Operation Center (2017)

Opened Shiroi Data Center Campus (2019)

Learn more   Scan this QR code for more information on IIJ's corporate and service history.

Reference   Scan this QR code for the IIJ Group Mid-term Plan (FY2024–FY2026).